



**STATE OF RHODE ISLAND  
DEPARTMENT OF HUMAN SERVICES  
OFFICE OF CHILD SUPPORT SERVICES  
77 Dorrance Street  
Providence, RI 02903  
(401) 458-4400**

**IMPORTANT NOTICE FROM: RHODE ISLAND DHS - OFFICE OF CHILD SUPPORT SERVICES  
REGARDING HOUSING AUTHORITY**

Please be advised that effective immediately, the child support payment history you have been requesting for determination of eligibility for housing assistance will now be available to the custodial parent online at <https://ocss.ri.gov>. The past twelve months of disbursements to the custodial parent is available to the parent by accessing the website with their assigned PIN. If the parent has lost their assigned PIN, they must request a new one through the voice response system at (401) 458-4400. The PIN will be mailed, if the customer needs their PIN immediately, they should visit the Office of Child Support Services in - person to speak with a Child Support Representative. They will make every effort to assist the customer. Please be aware that the custodial parent may have more than one case and should provide you with payment history for each noncustodial parent. You should ask the custodial parent how many cases he or she has as the first question.

This website tool has been specially designed to assist the custodial parents in providing information for housing and other benefits and to ease the burden of these numerous requests on the child support staff in manually gathering this information. Customers should not allow anyone else to access their account profile, if they believe someone has, please report this immediately to the Office of Child Support Services.

**Accordingly, this office will no longer provide information directly to the housing authority.**

Thank you for your cooperation,

Frank J DiBiase  
Child Support Director  
Rhode Island Office of Child Support Services